



membership overview and benefits

TENANT ENGAGEMENT EXPERTS

who are we?



We're Tpas, England's leading tenant engagement experts. Our membership is made up of local tenants and landlord organisations, covering over 2.2 million homes.

TPAS: Creating the conversations that matter

TENANT ENGAGEMENT EXPERTS

what we do



We bring landlords and tenants together. Because together we can find solutions to improve services, save money and bring lasting change to communities.

TENANT ENGAGEMENT EXPERTS



well established



We've been promoting, supporting and championing tenant involvement and empowerment across England since 1988. For over 28 years we have held a unique relationship with tenants, landlords and contractors.

TENANT ENGAGEMENT EXPERTS



expertise



We are at the heart of the tenant involvement agenda working to deliver consistent standards across the social housing sector. Our expertise lies across 6 core areas including:

- Engagement strategy
- Resources for engagement
- Information and insight
- Influence and scrutiny
- Community engagement
- Valuing engagement

TENANT ENGAGEMENT EXPERTS



skills development and training



All our training courses are dynamic, practical and designed to inform tenants and staff about solutions that help to drive improvements in empowerment; engagement; and involvement. We offer learning and skills development in the following ways:

- Training programme
- In-house training
- Online learning
- Accredited training

TENANT ENGAGEMENT EXPERTS



accreditation



We offer the only independent, evidence-based accreditation scheme that assesses resident involvement arrangements. Our accreditation programs include:

- Resident Involvement accreditation for Landlords
- Resident Involvement accreditation for Contractors
- Quality Assured Scrutiny
- Quality Mark for Suppliers and Subcontractors
- Quality Mark for Leasehold Engagement

TENANT ENGAGEMENT EXPERTS



membership types



We now offer three distinct types of membership.
These are:

- Landlord
- Community
- Tenant (groups and individuals)

TENANT ENGAGEMENT EXPERTS



landlord



As a landlord member we will help you to harness the strategic benefit of tenant engagement including improving services; saving money and bringing lasting change to communities. Both your staff and tenants will benefit from advice; guidance and useful resources to support them in their engagement role and activity.

TENANT ENGAGEMENT EXPERTS



community



Community membership is open to contractors; subcontractors and other organisations that have an interest in engagement and do not fit the criteria under any of our other membership categories. As a Community member we'll help you engage with tenants, residents and customers and get ideas for involving them in the development and implementation of your services to demonstrate added value in the communities where you operate.

TENANT ENGAGEMENT EXPERTS

tenant



As a Tenant member we will give you a voice in the sector and provide you with ongoing support and guidance to help you to be involved with your landlord or to lead activity in your community

TENANT ENGAGEMENT EXPERTS



membership benefits



- Newsletter to keep up to date with engagement news
- Advice on engagement issues via our enquiry service
- Time with our consultancy team to health check your engagement approach
- Opportunities to share experiences and opinions by writing blogs and case studies
- Hear new ideas and make new connections at regional meetings
- Access to our forums to engage with others in a similar role
- Chance to share learning as a presentation speaker at our events
- Opportunities to take part in Roundtables and consultations
- Opportunities to join our Board of Directors
- Voting rights at our Annual General Meeting

TENANT ENGAGEMENT EXPERTS



landlord membership discounts



- £300 off a one day in-house training session
- Up to 25% off national courses / e-learning
- 25% off conference and events places
- Preferential rates on consultancy services

TENANT ENGAGEMENT EXPERTS

our platforms



Website: www.tpas.org.uk

Facebook: TPASEngland

Twitter: @tpasengland

LinkedIn: TPASEngland

TENANT ENGAGEMENT EXPERTS

contact us



Reception: 0161 868 3500

Membership: 0161 868 3501

Training: 0161 868 3520

Finance: 0161 868 3511

Consultancy: 0161 868 3552

TENANT ENGAGEMENT EXPERTS

